

between the lines

A multi-award winning Gift and Card retail business with 15 stores across the South East, specialising in beautiful gifts for friends, family and the home as well as unique art cards and gift books

Seasonal Gift Advisor - Newbury

We are looking for an outstanding Seasonal Gift Advisor to join the BTL family. You will need to have a real passion for our beautiful products and a natural warmth that will enable you to deliver the exceptional customer service we are renowned for.

About You

As a Seasonal Gift Advisor you will have an excellent work ethic and be committed to carrying out all duties as requested by your Store Manager to ensure the smooth running of the store at one of our busiest times. As an integral part of the team you will be committed, reliable and a motivated self starter who has a true love for Christmas. Your positive attitude and collaborative teamwork will be key to creating a welcoming environment for our customers.

Responsibilities

- Ensure our excellent Customer Service Standards are maintained
- Take responsibility for helping to reach set financial targets without pressure selling
- Maintain excellent product presentation and knowledge in line with our company standards
- Follow good housekeeping principles by ensuring the store is clean and tidy at all times
- Provide excellent service at till points and ensure cash and till procedures are followed correctly
- Attend and participate in all training sessions
- Maintain awareness of Health & Safety compliance
- Follow all security measures

Hours of Employment

Here are the various positions we have available at this store:

job	work days	hours	lunch break	weekly paid total hours	start date	end date
A	THURSDAY - SUNDAY	10:30 - 16:30	½ hr unpaid	22 hrs	ASAP	27/12/2019

Extra hours over and above your regular hours of employment will be required to support the business. Unlike many retail outlets we do try to offer our staff a consistent rota, however flexibility is required with adequate notice.

Rewards and Benefits

Competitive rate to be discussed at interview

Pro rata holiday entitlement of 5.6 weeks (*incl. Bank Holidays*) will be paid at end of contract

15% Staff Discount

For further information please call Amanda Smart on 01243 217500 or email amanda@between.co.uk